

JUAN E. TUSET

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EDUCATION

Masters of Social Work, School of Social Work, University of North Carolina at Chapel Hill May 2019
Concentration: Community, Management, and Policy Practice

BA, University of North Carolina at Chapel Hill December 2011
Major: Global Studies. Minors: Spanish and Latino Studies

LEADERHIP DEVELOPMENT

- **Racial Equity Institute Phase I**
- **Motivational Interviewing Training**
- **Reentry Employment Specialist Training**
- **Trauma and Unrelenting Crises Training**
- **Trauma-Informed Care Training**

PROFESSIONAL EXPERIENCE

- **Formerly Incarcerated Transition (FIT) Connect, Program Coordinator** July 2020 – Present
 - Coordinate and support the FIT Program and its auxiliary programs within Dept of Family Medicine
 - Manage internal and external communication around the FIT Connect Program
 - Manage and organize FIT Connect client information and medical records
 - Maintain FIT and FIT Connect program associated website page
 - Format internal and external communications such as memos, emails, and presentations
 - Support FIT Program Director and Program Manager in developing grand proposals
- **Communities in Schools, Graduation Coach** August 2019 – June 2020
 - Utilize research-based tiered services to drive Hillside High School toward its improvement goals
 - Conduct needs assessments for entire school and individual students
 - Set, monitor, and evaluate goal progression at regular intervals throughout the school year
 - Provide or connect students to services, organizations, and opportunities in line with service plan
 - Identify key partners/stakeholders and leverage their access and power for student benefit
 - Coordinate and manage volunteers
- **Vinebrook Community Services, Inc, Transition Life Coach** March 2016 – June 2019
 - Facilitated weekly transition life skills classes and other re-entry matters with inmate participants
 - Built rapport and provided excellent enrichment to the lives of participants while maintaining personal boundaries
 - Ensured that services of the organization adhered to both external government and internal organizational requirements
- **NC Dept Public Safety, Div of Adult Corrections & Juvenile Justice, Intern** Aug 2018 – May 2019
 - Co-lead statewide task force to identify appropriate Independent Living Skills programming for transition-age youth in response to Raise the Age legislation
 - Conduct research and outreach to understand opportunities for statewide Independent Living Skills programming
 - Establish organizational structure to categorize programs and identify service gaps across the state
 - Establish contact with external partners across the state, serving as representative of NC DPS, Juvenile Justice

- Planned and implemented initial group meeting to reconcile professional boundaries between two divisions of Juvenile Justice
- **Specialty Mental Health Probation Pilot Study**, Research Assistant May 2018 – May 2019
 - Analyze qualitative data using QSR NVivo 12 to identify themes in presented information and isolate potential research questions
 - Input and review responses to mixed qualitative/quantitative survey assessing various domains including criminal history, mental health status, social supports, etc.
 - Transcribe recorded interviews of stakeholders at various levels of implementation of the Specialty Mental Health Probation Pilot Study
- **Orange County Criminal Justice Resource Department**, Intern August 2017- April 2018
 - Conducted biopsychosocial interviews with clients involved in the criminal justice system and made appropriate treatment recommendations and facilitated referrals to services
 - Built rapport with clients through face-to face meetings and evaluated client progress over time while identifying areas for further improvement and growth. Supported clients in goal identification and created action steps towards accomplishing them.
 - Assisted supervisor in gathering baseline data on inmates with mental health and substance use disorders
 - Developed spreadsheet to track client data
 - Compiled briefs to share with court stakeholders that included client treatment recommendations
 - Created a training module on working with people with opioid addiction for Orange County paramedics as a component of COORE
- **Boomerang Youth, Inc**, Student Coordinator January 2016- June 2016
 - Assisted in developing and leading planned activities as well as academic work for students in both alternative to Suspension and After School programs
 - Managed and trained volunteers, service learners, and individuals doing community service
 - Participated in guest speaker series or plan afternoon groups and actively encourage students to participate
 - Planned and staffed community service/service learning days after school, maintain records and transmit necessary documentation
 - Compiled required paperwork (student folders, data input as needed, service notes, etc.) associated with the program.
- **Kittrell Job Corps Center**, Academic Instructor October 2014- December 2015
 - Provided individualized instruction for center's Penn Foster High School students
 - Cultivated a safe environment for students to learn and collaborate through engaging lesson plans integrated with trade instruction
 - Contribute to retention of students as part of their Success Team and produced high percentages of student graduates through completion of their adult high school diploma
 - Enforced center norms and expectations and modeled, mentored, and monitored expected behavior
 - Served as liaison between KJCC Academic Manager and Penn Foster and submitted regular case notes on student progress and/or struggles
- **Carolina College Advising Corps**, College Advisor July 2012- September 2013
 - Provided one-on-one college admissions and financial-aid advice to over 450 seniors and families
 - Assessed the environment of Asheboro High and Eastern Randolph High School, and created school-specific programs and college initiatives
 - Increased "college IQ" of faculty staff by disseminating pertinent college access information
 - Leveraged school and community resources to enrich and enhance on-campus college initiatives

- Encouraged over 2,000 students to apply and attend various colleges using the National College Advising Corp's "Best Fit and Best Match Model"
- Managed \$1500 budget for service delivery and student success
- **Inter-Faith Council for Social Services, Hispanic Services Coordinator** September 2011- June 2012
 - Coordinated service and directly served local Spanish-speaking populations with emergency food, clothing and financial assistance
 - Provided case management, advocacy and interpretation services to clients
 - Researched and connected clients with relevant resources in the area
 - Trained and supervised over 150 Spanish-speaking volunteers throughout my tenure
 - Connected and collaborated with other local organizations that serve the Hispanic/Latino population

PRESENTATIONS

- **National Association of Black Social Workers Conference** – Washington, DC, April 2017
 “Unmasking The Mastermind: The Real Culprit In The War On Drugs”

HONORS AND AWARDS

- **Dean's Scholarship**, UNC School of Social Work August 2018
Awarded to those in whom the School of Social Work sees as future leaders of the social work profession
- **Maynard Scholarship**, UNC School of Social Work August 2018
Awarded to exceptional recipients with an interest in management and community practice and have demonstrated a sound academic record
- **Alumni Development Award**, UNC School of Social Work August 2017
Recognized for achievements in school and in the community and award a scholarship
- **Dean's List**, UNC Chapel Hill Spring 2011