

Chrystal Coble, M.Ed.

Curriculum Vitae

Telephone: (919)806-9919

E-mail: clcoble@email.unc.edu

EDUCATION

M.Ed. Training and Development
North Carolina State University

B.S. Criminology
North Carolina State University

PROFESSIONAL EXPERIENCE

November 2015 - Present

Clinical Instructor

UNC School of Social Work, Family and Children's Resource Program

Teach online and face-to-face continuing professional education courses for social workers in child welfare.

Develop courses and technical assistance materials to support the child welfare workforce.

Update course curricula to include current research in the field.

Monitor and track student participation in online courses.

Large group facilitation for various social research/ change management projects.

Facilitate webinars on child welfare topics with up to 500 participants.

October 2013 - November 2015

Coordinator of Diversion Programs

Haven House Services, Raleigh, NC

Program development, administration, and grant management for juvenile diversion programs.

Curriculum design, implementation and evaluation.

Facilitate agency trainings on assigned topics.

Recruit, train and supervise program staff and social work interns.

May 2012 - 2013

Gang Outreach Specialist

Haven House Services, Raleigh, NC

Manage multiple outreach projects and deliver internal and community based trainings to educate partners and staff on issues impacting youth.

Work closely with parents, youth and other involved stakeholders to decrease recidivism of gang-involved program participants.

Develop and review training curricula for agency and community stakeholders.

June 2009 - May 2012

Probation/ Parole Officer II

NC Department of Public Safety, Division of Community Corrections

Provide supervision, case management and intervention services to decrease chances of recidivism for adult clients released from secure custody.

Connect clients with community-based resources and monitor court sanction compliance.

Facilitate training for new officers.

June 2008 – May 2012

Team Leader

Haven House Services, Raleigh, NC

Provide supervision for youth completing court-ordered community service.

Complete weekly client reports to track case plan progress.

Utilize positive youth development model during work with clients.

CHANGE MANAGEMENT AND FACILITATION EXPERIENCE

November 2015 – current

UNC School of Social Work, Clinical Instructor – Facilitator for multiple social research/change management projects. Roles for various projects included planning and facilitating community dialogues, data review, action planning and organizational alignment for clients working in non-profit and government sectors.

November 2015 - current

NC Division of Social Services Child Welfare Courses, UNC School of Social Work – Teach courses to social workers in county child welfare agencies on various topics including Trauma-informed Behavior Management, Secondary Traumatic Stress for Child Welfare Workers, Secondary Traumatic Stress for Supervisors and Managers, Child Development and the Effects of Trauma, Child Mental Health, Child Protective Services Assessments, Using Data to Improve Practice, and Adult Mental Health.

July 2016 - current

Webinar Facilitator, NC Division of Social Services Partnership – Supported content development and facilitated webinars in partnership with the NC Division of Social Services on key practices and topics related to child welfare.

March 2019

A Child's Day in Court, UNC School of Social Work – Organized and facilitated a mock trial event for students in the Child Welfare Education Collaborative in partnership with UNC School of Law.

January 2019

Guardian Ad Litem Secondary Trauma Presentation – Facilitated a breakout session on Secondary Trauma at the NC Guardian Ad Litem 2019 conference.

November 2018

UNC School of Government, North Carolina Judicial College Guest Speaker – Co-presented a lecture on the Impact of Abuse, Neglect and Trauma on Child Development to NC District Court Judges.

August 2016 – July 2017

Telemon Corporation Theory of Change Workshops, UNC School of Social Work - Co-planned and facilitated Theory of Change workshops to assist with organizational alignment and mission roll-out in a large human services nonprofit working across multiple states.

September 2016

Community Dialogue Facilitator, Alamance Steps Up Initiative – Co-facilitated a community dialogue across County systems in support of a national initiative to decrease the number of people living with mental illness who are involved with the criminal justice system.

November 2015 – July 2016

Child Welfare and Behavioral Health Collaboration

Planned and facilitated collaborative project using CQI framework with the System of Care in Five County region of NC to increase collaboration between child welfare and behavioral health.

January 2015 - January 2016

Youth Thrive, Action Team Leader - Facilitator for a project that used the collective impact framework to assist Wake County leaders in navigating the process of data review, problem identification, root cause analysis, assessing strategies for community change, gap analysis and action planning.

November 2014 - October 2015

Injury Prevention Project, Coordinator – Participated in the completion of a needs assessment in order to identify and implement program changes. This assessment led to the implementation of an evidence-based intervention model targeting the reduction of physical violence and the number of youth referred to juvenile justice in a select number of Wake County Public Schools.

May 2012 - October 2015

Wake County Gang Intervention Team, Facilitator - Facilitated monthly Wake County Gang Intervention Team meetings using the Office of Juvenile Justice and Delinquency Prevention comprehensive gang model.

PROFESSIONAL INTERESTS

LGBTQ Student Populations, Adult Learning, Diversity and Equity, E-learning, Instructional Design, Organizational Development, Change management, Learning Transfer