

SUSIE G. EGUEZ

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919/818-3079

EDUCATION

1987 Master of Arts in Education, Special Education, East Carolina University, Greenville, NC

1983 Bachelor of Science in Special Education, East Carolina University, Greenville, NC

EXPERIENCE

Clinical Instructor, Developmental Disabilities Training Institute, School of Social Work, UNC-Chapel Hill (2009 to present).

A Clinical Instructor of the Developmental Disabilities Training Institute within the Jordan Institute for Families of the UNC-Chapel Hill School of Social Work is committed to and engaged in activities meant to foster improvements in services and supports to persons with intellectual and developmental disabilities through developing the knowledge, attitudes and skills of staff involved in their lives. A Clinical Instructor conducts technical assistance for local, state, and federal agencies serving persons with intellectual and developmental disabilities; engages in assessing and determining supports for individuals with disabilities; designs workshops, conferences, and uniquely focused training events for personnel and administrators in the field of developmental disabilities; and manages multiple tasks with a great degree of autonomy.

Executive Director, Support Works, Inc. (1998 – 2009).

Created a non-profit agency, Support Works, Inc, for the purpose of partnering with individuals with developmental disabilities and their families in developing preferred supports. The vision of the agency is to support individuals in designing their own lifestyles. Responsibilities include overall administration and management of agency activities and staff development and training of all employees.

President, Abby Consulting, Inc. (1998 – 2002)

Technical assistance and consultation provided to public and private agencies administering or rendering services to individuals with disabilities. Assistance and consultation employ processes that are appropriate to the agencies' vision and maintenance of a customer driven system in order to achieve change management and continuous improvement essential in administration of supports and services given the economic, political and organizational challenges in North Carolina.

Staff Development/Certified Trainer (2002 –2008)

Provided training to a variety of groups in the human service field. Completed requirements set forth by the Council on Leadership and Quality of Services and DDTI to become an endorsed trainer for Personal Outcomes and Support Measures. The requirements included direct training and mentoring by a Council staff during a one-year trainer preparation certification process together with subsequent trainer inter-rater reliability annual certifications. Completed DDTI trainer requirements for ELP and for Person Centered Thinking training. Trainer certification achievement involved successfully meeting requirements of Train the Trainer sessions and mentoring processes.

Branch Head, Residential/Vocational Services, Developmental Disabilities Services Section, Division of Mental Health, Developmental Disabilities and Substance Abuse Services

(1995 – 1998). Provided leadership in the development of initiatives related to residential and vocational supports and services while establishing and administering statewide policies regarding provision of services. Responsible for management of allocations to Area Programs as part of annual allocation process as well as special project allocations and requests. Spreadheaded the development of a Homeownership Loan Product for persons with developmental disabilities through successful partnerships with the Self Help Credit Union, the NC Housing Finance Agency and key staff of the *National Home of Your Own Alliance*; supervised the development of product literature used in public training. Provided leadership regarding the development of a strategic housing plan across disabilities groups to increase access to affordable housing and developed an RFP to initiate development of a housing intermediary. This effort also involved the coordination of an annual across disabilities housing conference. Collaborated successfully with key stakeholders regarding further refinement of the Single Portal Law and provided training to local and regional staff regarding implementation and management requirements. Served on various grant advisory committees concerning increasing transition school-to-work opportunities, supported employment and integration of leisure and recreational supports into traditional vocational services. Represented the DD Section, Division of MH/DD/SAS and the Department in collaborative efforts including implementation of Legislative Bills passed by the General Assembly and tasks forces targeting systems change. Served as the Section's representative regarding Medicaid, MR/DD Waiver and Social Security issues including compiling historical information and current data and trends in support of initiatives. Provided technical assistance,

consultation and training to individuals as well as to groups regarding best practices and approaches to service delivery and support development. Presented at numerous conferences and workshops statewide. Responsibilities also included supervision of two professional staff assigned to Residential/Vocational Branch.

CAP/MR/DD Survey Team Leader, Developmental Disabilities Services Section, Division of Mental Health, Developmental Disabilities and Substance Abuse Services (1994 – 1995). Lead survey team in the development and implementation of the CAP-MD/DD (HCBS MR/DD Waiver) Review process. Coordinated statewide training in CAP as well as the development of creative housing options and vocational opportunities for persons with developmental disabilities. Presented North Carolina's Review Process Protocol at the National HCBS Conference. Provided technical assistance, consultation and training to Area Programs staff regarding compliance with federal regulations. Coordinated regional training workshops for new case management staff. Assisted in the development, departmental negotiation and submission of Waiver amendments and the development of the CAP-MR/DD Manual. Responsibilities included supervision of three team members and serving as assistant to Branch Head.

Regional CAP-MR/DD Coordinator, Developmental Disabilities Services Section, Division of Mental Health, Developmental Disabilities and Substance Abuse Services (1992 – 1994). Coordinated regional training in CAP-MR/DD issues to ensure compliance with CAP specific and other Medicaid regulations. Provided on-site technical assistance and consultation to eight Area Programs regarding CAP, case management, ICF/MR and respite services. Provided leadership in the development, departmental negotiation and submission of a Waiver amendment that resulted in approval of several new and innovative service definitions for North Carolina.

CAP-MD/DD Coordinator, Pitt County Area Program (1988 – 1992). Responsibilities included daily administration and operation of CAP-MR/DD funded services, Companion Respite Services and Summer Recreation Camp for students with developmental disabilities. Collaborated successfully with key stakeholders to develop and implement the Summer Recreation Camp; submitted a grant that resulted in funding for the initiation of the Companion Respite Service. Served as chair to Regional CAP-MR/DD Coordinators. Provided supervision and training to five staff.

Certified Teacher, Farmville Child Development Center
(1986 – 1987). Provided educational environment and supports to five children in learning areas that were developmentally appropriate and of interest to each child.

Program Coordinator, NOVA, Inc. (1985 – 1986)
Served as Program Director for three group homes in daily operations regarding adolescents identified as members of the Willie M. Class.

Habilitation Training Specialist, Howell's Child Care Center, Riverbend, New Bern (1983 – 1984, 1984 – 1985).
Served as Teacher to school aged children with challenging behaviors as well as a group of individuals who were medically fragile. Provided educational, recreational and social activities to encourage learning and enhanced each individual's quality of life.

References available upon request.