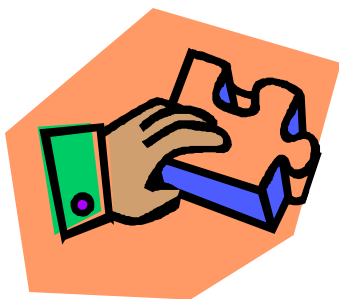


# Developing Effective Helping Relationships



This workshop is an opportunity for those working with older adults to learn and enhance helping skills in a highly participatory two-day curriculum. This training is intended to teach participants the skills of relationship building, empathic listening, redirection, and various counseling approaches, which can be used immediately with adults and their families. Training methods include lecturettes, discussion, and demonstrations, as well as extensive skills practice for participants, with individualized feedback from instructors. 25 participants; registration fee, \$40

**Two days**  
**February 16–17, Statesville, or**  
**March 2–3, Bayboro**



Complete the registration form and send it with your fee or your organization's authorization of payment to Libby Phillips before February 9 for Statesville or February 23 for Bayboro.

Fax: (919) 962-3653

CARES, School of Social Work, CB# 3550  
The University of North Carolina  
Chapel Hill, NC 27599-3550

To register on line, go to [NCSWlearn.org](http://NCSWlearn.org),  
or visit the CARES training calendar at [ssw.unc.edu/cares/trnall.htm](http://ssw.unc.edu/cares/trnall.htm)